

Out and About LGBTI+ Community Visitor Scheme

Volunteer Position Description

- Volunteer role:** Out and About Volunteer Visitor
- Purpose:** To provide friendship and social support to older Lesbian, Gay, Bisexual, Transgender people, or people with Intersex variations (LGBTI), throughout Victoria.
- Supervision:** Out and About volunteers report to Switchboard's Out & About Service Coordinator, Flick Scarce
- Commitment:** **At least 2 visits per calendar month for a period of at least 12 months** (minimum of 20 visits annually). Visits can be of any length, and should take place at the visit recipient's home or at a public location agreed by both parties.

Duties and responsibilities:

- Visit your designated visit recipient regularly, usually weekly or fortnightly.
- Provide the dates of your visits to the Out and About Service Coordinator each month.
- Ensure the visit recipient and yourself have mutually enjoyable visits.
- Respect the rights of the visit recipient including confidentiality, privacy and dignity.
- Immediately report any concerns to the Out and About Service Coordinator.
- To contribute towards Switchboard's aims of connecting and supporting the LGBTI+ communities, and foster a community that is inclusive of all people regardless of gender, sexuality, race, religion or ability.

Key Attributes Required:

- A commitment to building and sustaining a friendship with an older LGBTI+ person
- A demonstrated empathy, understanding and enjoyment of the company of older LGBTI+ people and/or people with disabilities.
- Strong communication skills including listening skills.
- Awareness and respect the recipient's beliefs, background and culture.
- Demonstrated reliability and flexibility.
- Ability to work independently and travel to the visit recipient's home.
- Ability to support people who may be sick or dying, while understanding the value of providing support.
- Willing to seek advice, as appropriate.